

Privacy policy in compliance with the General Data Protection Regulation (2016/679 GDPR).

Dear customer,

In order to register yourself on our Customer Webportal, we ask you to supply us with the following information: your name, first name, function with your company, company address, enterprise register number, TVA number, your telephone or mobile phone number and your E-mail-address. This information is required to enable us to offer you our services, to give you the possibility to place orders; to give you access to the status of your orders and/or the deliveries, to enable you to follow up on the invoices and to process any questions you may have. Furthermore, it gives us the possibility to keep you informed on promotions, commercial actions or information that has been launched.

Nippon Gases attaches great importance to the protection of your privacy and your personal data. These data shall only be kept, treated and used in full compliance with the dispositions of the GDPR.

They will be used for the following purposes:

- 1. To give you the possibility to place orders;
- 2. To give you access to important information concerning the status of your orders, deliveries and invoices:
- 3. For Marketing and Advertising purposes, market research, promotions, commercial information and communication, client service and the management of client satisfaction.

Nippon Gases takes all possible legal and technical measures to prevent unauthorized access and use. The storage and treatment of data is exclusively performed by secure servers. The personal data will never be commercialized but it is possible that the data are communicated or transferred to other companies within the Nippon Gases Group or to third parties, if this is essential to the realization of the purposes defined in this policy. Nippon Gases will however make sure that these parties provide sufficient guarantees concerning the application of the GDPR with regard to the storage, treatment and us of these data and that these parties work in full compliance with this policy.

There will be no automated decisions in the treatment of these data. The treatment of the data will exclusively be performed by dedicated responsible persons with confidentiality obligations regarding the data.



By registering on our Customer Webportal, you have given consent to collect the data, to store and treat these and to use these in accordance with the defined purposes.

You are always legally entitled to have access to your personal data, to complete or to correct these in whole or in part. By using the E-mail address indicated on the Customer Webportal: customer_support_BNL@praxair.com, you can ask Nippon Gases not to send you any commercial information or communication. In as far as there are no pending valid contracts with you any more, you can also ask Nippon Gases to delete all your personal data from our systems.

Should you have any questions regarding this privacy-policy or the application thereof, you can always contact us by using the dedicated E-mail address: info@praxair.be (for Belgium) and info@praxair.nl (for The Netherlands).

If you are convinced that a complaint is in order, we invite you to inform us of this complaint as soon as possible by using this same E-mail address. You are also legally entitled to complain with the supervisory authorities in compliance with the GDPR if you see reason to do so.

Nippon Gases may update this privacy statement at any time by posting updated text on this page.